wansview

W7

Quick Installation Guide

2K Outdoor Security Camera

Catalog:

Introduction of the Camera

Product Diagram

Antenna

Indicator Light

Infrared Lights

Lens

Microphone

Photosensor

TF Card Slot

Reset Button

Speaker
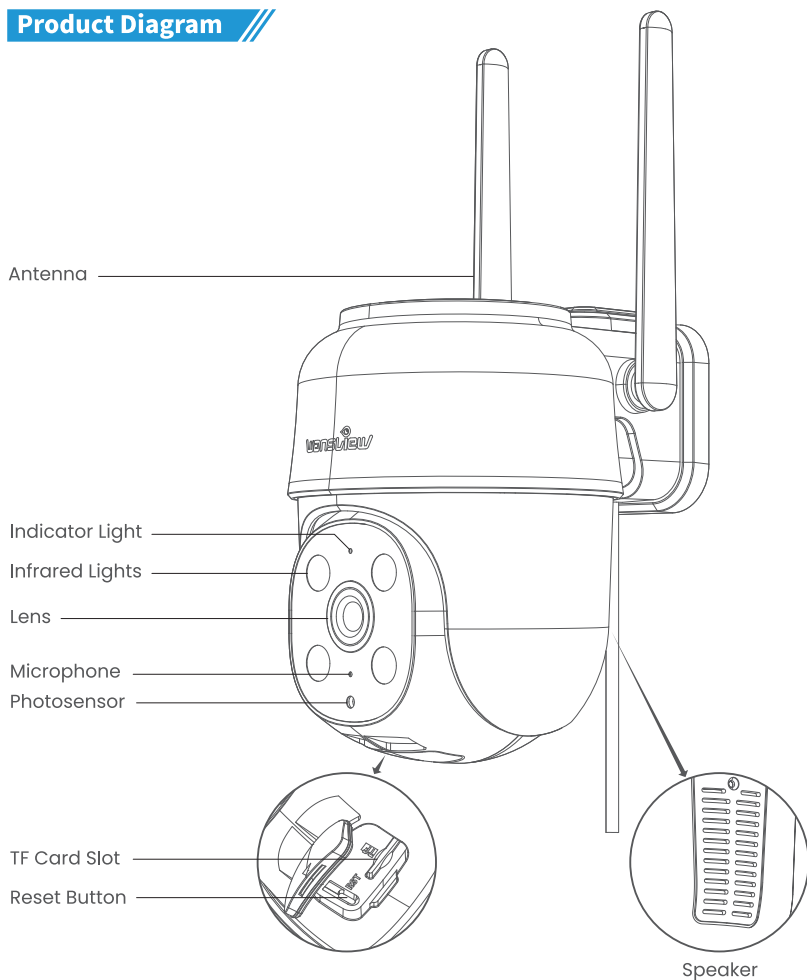
Light Status	Camera Status
Red light on	Camera is powered on
Red and blue light alternately flashing	Waiting to connect now
Blue light flashing	Connecting to Wi-Fi
Blue light solid	Wifi connection succeeds
Red light quickly flashing	1 . Reset camera to factory setting 2 . Camera is upgrading firmware

Warm note : Please make sure your router is connected to Internet

Download APP and Register Account

1. Download and Install APP

Go to the **App Store** or **Google Play** to search and download the **"Wansview Cloud"** APP on your smartphone. Or scan below QR code to get the APP.


2. Register Account

Open the **"Wansview Cloud"** APP and register an account with your email and activate it.
Tips: Your password must be 8-16 characters, and contains at least the following three categories: numbers, uppercase letters, lowercase letters, or special characters.

And then you will receive an activation code in your e-mail, please enter this code in the APP, and log in. If you don't receive the activation code, please contact us with your account :
US service@wansview.com **UK** service3@wansview.com We will help you activate it.
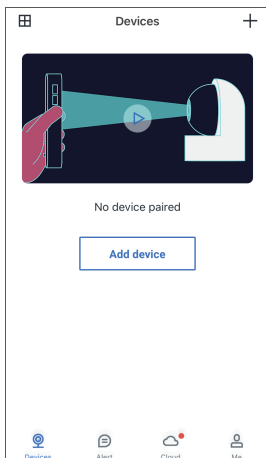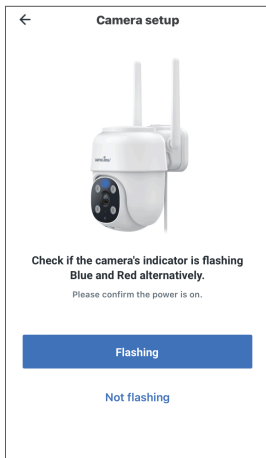
Add Device

① Before Add device on the APP, please be sure that your smartphone is connected to 2.4Ghz WiFi. 5Ghz WiFi is not supported.

    And then click "**Add Device**" or click "**+**"

Select W7

② Select Model W7

Camera setup

Check if the camera's indicator is flashing
Blue and Red alternatively.

Please confirm the power is on.

Flashing

Not flashing

Wi-Fi setup

Wi-Fi
IPCamera_Test_2.4G

Password

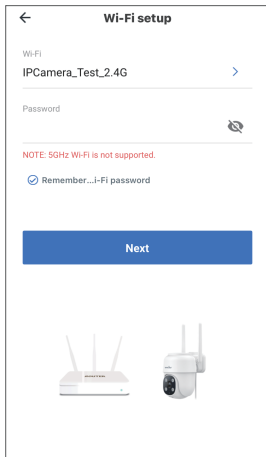NOTE: 5GHz Wi-Fi is not supported.

Remember...i-Fi password

Next

Camera Setup

③ Place the camera near the router, within 1 meter. Power on the camera, wait 1-2 minutes to see if the camera's indicator flashes blue and red alternatively? If so, click "**Flashing**".

WiFi Setup

④ Your 2.4Ghz WiFi name is obtained automatically, enter your WiFi password, click " 👁 " button to check whether the WiFi password is correct, note there shouldn't exist space.

* If your APP doesn't recognize the WiFi name automatically, please activate the GPS and location authorization on the settings of your smartphone. And turn the previous page "**Camera Setup**" and then click "**Flashing**" to check whether APP recognize the WiFi name automatically.

Wi-Fi setup

Place the QR code 3~8 inches in front of
the camera lens. If you hear "QR code
scanning is successful", please press Next

Next

Didn't you hear it?

⑤ Place the QR code 3-8 inches in front of the camera lens. If you hear "**QR code scanning is successful**", please press "Next"

Wait for Connection
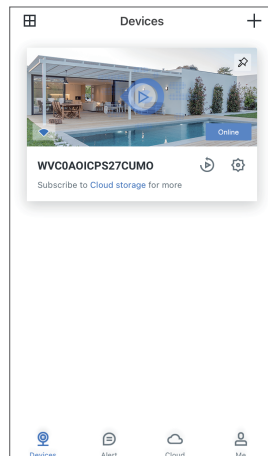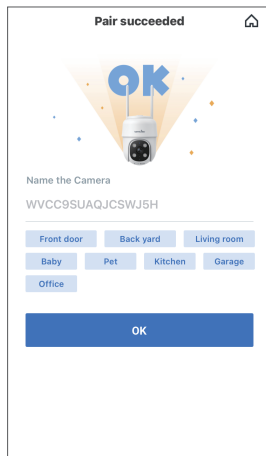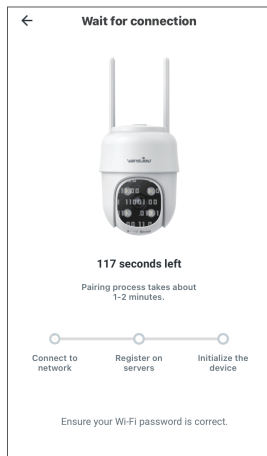
The blue light flashes quickly, meaning the WiFi is connecting.
The blue light flashes slowly, meaning the WiFi is connected.
Until the blue light is solid, meaning the paring is successful.

You can modify the name of the camera and click "OK" to view the live video.

Questions and Answers:

If you can't find solutions from next, please contact our customer service for help with a photo of the label (includes a QR code) on the bottom of the camera:

US service@wansview.com   **UK** service3@wansview.com

Fail to Scan ?
If you fail to scan the QR code on the smartphone, please try the following solutions:
① Make sure the indicator light flashes red and blue alternatively. If not, press the reset button until the red light flashes quickly.
② Adjust the distance between the camera' s lens and the smartphone 3-8 inches, adjust the brightness to medium, double-click the QR code to enlarge it to scan.
③ If it still fails, tap "**Didn' t hear it**" and connect WiFi via Soft-AP method.

Fail to Connect WiFi ?
If you fail to connect WiFi for the first time, please try the following solutions:
① Be sure that the WiFi is 2.4Ghz, our camera doesn' t support 5Ghz.
② Please activate the GPS and location authorization on the settings of smartphone.
③ Tap " 🚫 " button to check WiFi password is correct. There shouldn't exist spaces.
④ Before camera setup, make sure the indicator light flashes red and blue light alternatively.

Red Light is Steady ? Can' t Reset Successfully ?
If you can' t reset successfully, and the red light is always steady, please try the following solutions:
   Hold the "**Reset**" button for about 15 seconds to see whether the red light flashes quickly?
-- If so, please wait about 1-2 minutes to wait the red and blue light flash alternatively, and then you can reconnect WiFi.

APP shows "Offline" ?

① Ensure the router is working properly. Reboot the router and camera to see if the camera reconnects after that.
② If not, reset the camera by holding the Reset button 5-10s and reconnect the camera.
③ The distance between the camera and router should be within 5 meters, so camera can receive good WiFi connection.

Cloud Storage

"**Wansview Cloud**" APP is FREE, Cloud Service is Optional.
Even though you don't want to activate the cloud storage, you can also use the camera normally.

APP Can't Recognize the SD Card ?

① Make sure the SD card can work properly by testing the write and read files functions on a computer via a SD card reader, then insert the SD card in the camera.
② Please power off the device before inserting the SD card.
③ The device only supports FAT32 formate, 128GB Max; please format the SD card into FAT32 format on your computer via a card reader.

After-service E-mail : US service@wansview.com   UK service3@wansview.com

☎ TEL: +13236863288   Available time: 6 pm - 3 am (PST Time) from Monday to Friday

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